



Above: On Jan. 19, Trustee Jeff Bornstein presented Community Liaison Madeline VanDenHoek with a thank you award from the Monument Board of Trustees for her work, including organizing the myriad events that happen outside the regular work day. Bornstein said, "It's such a commitment. Thank you for what you do. It does not go unnoticed." *Photo by Lisa Hatfield.*

readjust. This is how I run a utility. The trustees made many comments and asked questions, including:

- Jeff Bornstein: I don't think the website is always a solution. It should be posted some other way within the town. A lot of residents still don't understand this.
- Becki Tooley: I have gotten a lot of emails, and I have told them to go to the website and call Chris Lowe.
- Jeff Smith: Failure to communicate seems to plague us. Tom (Tharnish) and Will (Koger) did not give us complete enough (financial) information on Jan. 4.

- J. Smith: You have a town water enterprise fund that only serves a portion of the town but is paid for by all taxpayers in Monument in some form (through recent the general fund revenue transfers).
- J. Smith: If we were just a water board, you would get one notice that there was consideration for a rate increase ... so I think we have done the responsible thing here already.
- John Howe: I want to hear more about the reuse plan that we approved in (October 2014). See www.ocn.me/v14n11.htm#mbot1006.
- Howe: There's no question a great increase in revenue is needed.
- Howe: The 8 percent per annum increase was not evident until two days after the Jan. 4 board meeting. Note: It said, "Rates will increase 8% annually 2016-2021" at bottom of charts showing proposed new base rates, but detailed calculations out to 2021 were not shown there.
- Howe: this increase will affect not just fixed income people but small businesses. It is sad to try to pick up (the base rate) so suddenly in five or six years.

Lowe said that no informational flier had been included in residents' water bills since no action was requested by the board. However, Tharnish said there was a short note at the bottom of each bill telling residents the water rates topic was under discussion, with a contact number, and about 10 calls a week came in with minor questions about water bills.

During public comment, two people spoke against the increases, and one said

they were not high enough. Their comments included:

- AB Tellez, Rosie's Diner: My bill does not say how many gallons I am

Southern Colorado's Leader for Custom Cabinetry Design

Brooks Brothers Cabinetry, Inc.



The Top Kitchen Designers in Southern Colorado Right Here in Monument!



2015 Parade of Homes 'People's Choice' Award Winner

- Residential
 - Commercial
 - Kitchens
 - Bathrooms
 - Home Theater
 - Home Office
 - Closets
 - Garages
 - Laundry
 - Mantels
- ... and more!

Showroom Location

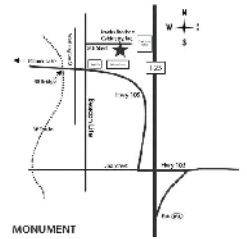
530 E. 8th Street, Monument, CO 80132

(Behind Safeway)

Come See Us Today!

719-481-8222

www.BrooksBrothersCabinetry.com



"Expect Excellence"

This February,
give a gift
from the heart
for the heart.

Protect the people you love
with a HeartScreen test for just \$149.

Coronary artery disease is the number one killer of men and women in the United States. That's why PENRAD is providing our life-changing HeartScreen test for just \$149 throughout the month of February. This painless, non-invasive test detects calcified plaque in coronary arteries, and even includes a personal risk assessment, making it the perfect gift for their heart from yours.

Schedule your appointment today at 719-785-9000.



Life. Well seen.



PENRAD.org



Prepare your investments
for market turbulence.

Unbiased, independent advice.

When a tempest brews in the stock market, it's easy to lose any gains you may have made. That's why it's important to prepare yourself with a strategic portfolio designed to help you weather the storm. At Lang Investment Strategies, we know that when investing for your retirement, child's education, or other long term objectives, it's critical to craft a plan that anticipates downturns in the market. We can help keep you on-track when the market gets bumpy.



Help shield your future from an unpredictable market.
Call Matthew Lang at (719) 481-0887.

Strategic Asset Management • Tax Advantaged Investing • Retirement Planning
Insurance • Investment Guidance • Consulting

236 North Washington St., Monument, CO 80132 • langinvestmentservices.com

Securities and advisory services offered through Commonwealth Financial Network, Member FINRA/SIPC, a Registered Investment Adviser. Fixed insurance products and services offered through CES Insurance Agency.