

the lowest point with the highest pressure. For the same reason, it was also not clear at that June 23 meeting whether Donala could successfully pump its water through the Gleneagle interconnection to about one-third of Triview's customers who live in the highest elevations of Triview, well above the Gleneagle interconnection elevation.

Triview can produce 1.8 million gallons per day (mgd) but Triview water

consumption before the irrigation ban on June 17 was about 2 mgd. Triview could not produce enough water to meet this demand. The Triview water tank only holds 1.1 million gallons and was rapidly emptying. Triview banned most irrigation to slow the emptying of its sole water tank. "New sod" permits were exempted from the ban.

Donala has four water tanks with a total capacity of 5 million gallons. The Triview

board unanimously approved the \$955,102 bid from DN Tanks for construction of a second Triview pre-stressed concrete water tank for Sanctuary Point on May 17. (www.ocn.me/v16n6.htm#tvmd0517)

There were meetings between some Donala and Triview staff on June 17 and June 20. Emergency notification of Triview customers regarding changing irrigation restrictions was unclear to residents due at times due to conflicting information on different pages of Triview's website. Reverse 911 notifications and neighborhood signs were also used to alert residents of the emergency.


Note: Many OCN-area water customers—including Triview customers—have not individually signed up to be a subscriber to El Paso County's reverse 911 emergency phone call services. To sign up your landline or cell phone for a free subscription to the county's reverse 911 emergency notification system, see www.elpasoteller911.org/.

July 21 board update

During Petersen's discussion of the sequence of events in the emergency since the June 23 board meeting, he noted that he had sent daily email updates to all the Donala board directors during the emergency to keep them current.

He said he received an initial call from Remington at 7 p.m. on July 4, wherein Remington advised him that Triview may need emergency assistance because they were still losing water from Triview's only water tank at a high rate and the tank's water level was dangerously low.





Petersen said Remington called him again at 9 p.m. saying Triview needed emergency flows from Donala. Petersen had two Donala operators on standby, chief water operator Mark Parker and maintenance operator Troy Vialpando. Petersen called them to send them to the Gleneagle Drive interconnection Parker, Vialpando, and a Triview operator opened these valves at 10 p.m. This was the first



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